



## Update on Coronavirus: B.I.G. COVID-19 Policy

March 26th, 2020

Dear Customer,

Safety and health of our employees and customers remain our number one priority. As already pointed out, we have been constantly and closely following developments of the COVID-19, both internationally and locally in the countries where we have production and/or (sales) offices.

We would like to update you of the status at Beaulieu Technical Textiles:

Emergency Response Teams initiated at the beginning of the Covid-19 alert, remain operational, both at group and local level, with main focus on:

- Ensuring that the hygienic, safety and preventive measures are carefully followed to safeguard the health of our employees, customers, suppliers and the community
- Monitoring local public authority instructions as well as those of our company physician
- Define and activate the business continuity plan when needed

These teams are also making sure that our suppliers are taking similar actions to prevent the spreading of the virus.

Please note that our facilities, both in Belgium and China are still operating and we are monitoring the situation with great care and attention.

At the same time, we would like to inform you that we have adjusted our production to take into account extended sanitary measures and modified customers demand. Our occupation is still high and we want to deliver the right product at the right time, through a close follow-up in daily or weekly contact with our Sales Managers and Customer Service Center.

Should the situation change, we will make every effort to guarantee the going concern of our supply, our production, our technical assistance and delivery of goods.

If you still have questions or concerns, we invite you to get in touch with your Sales Manager who will make sure we adequately address you.

I thank you in advance for your help and support during this challenging period.

Kind regards,

Frederik Bouteca  
General Manager  
Beaulieu Technical Textiles